

# AUGMENTING IT STAFF TO INCREASE EXPERTISE WHILE LOWERING OVERHEAD FOR PGAV DESTINATIONS

Using dedicated, part-time Anders Technology advisors to supplement PGAV Destination's internal IT team helped lower overhead costs while adding invaluable expertise.

## SEEKING SCALABLE SUPPORT

- ▶ Recognizing that they lacked internal IT expertise, PGAV needed experienced technology consultants to manage their networks, cloud computing and more
- ▶ PGAV wanted to delay hiring full-time IT staff until it was necessary, instead choosing cost-effective, part-time IT staff for on-site managed services
- ▶ With a growing staff, PGAV needed a flexible partner who could scale up their services as needed with experience in a broad range of technology expertise.

## THE ANDERS TECHNOLOGY SOLUTION

- ▶ To keep overhead costs for PGAV down, Anders Technology supplemented PGAV with part-time staff who worked on-site
- ▶ As PGAV adds staff, Anders Technology advisors assisted with training and onboarding, ensuring new employees understand how to manage PGAV's support tickets
- ▶ Experienced Anders Technology advisors helped PGAV explore emerging technologies such as hybrid storage solutions, WAN design, automation and more to help create a smoother, more secure user experience



INDUSTRY



Architecture, Engineering,  
Construction

NUMBER OF  
EMPLOYEES



180

ANNUAL  
REVENUE



\$63.7 MILLION

“ Access to experts in the fields of cloud desktop computing, Wide Area Network design, security, Microsoft Azure, automation, and hybrid storage solutions has been **invaluable in the sublimation of our internal IT staff at PGAV**. Without this relationship with Anders Technology, it would be impossible to achieve as much as we have in as short a period of time. ”

**Joe Poelzl, Director of Information Technology**  
PGAV Destinations